Annual Water Main Flushing Program

As part of the City of Pembroke's annual maintenance operations, water operators commence routine flushing of the City's water main distribution system to improve water quality. This operation will commence early April with expected completion by the end of November.

This operation will commence from the Water Purification Plant located on Riverside Drive, working westerly towards City limits, and then from Riverside Drive area working easterly towards City limits.

City of Pembroke Water crews will be working from 7:30 a.m. to 3:30 p.m., Monday through Thursday and 7:30 a.m. until noon on Friday, with the occasional evening shift in the downtown core and higher traffic areas.

This maintenance operation removes sediment and mineral deposits from the distribution system by increasing water velocity in the pipe via discharging water through fire hydrants.

Residents may notice water running down the street during this operation, and it is not a cause for alarm. It takes approximately one hour for crews to flush one city block.

As a result of this flushing operation, you may experience a temporary reduction in water pressure. You may also see some discolouration or sediment in the water or a slight change in the taste and odour of your water. These conditions are normal during flushing operations and are only temporary.

To avoid inconvenience, please check the water before doing laundry and you may wish to keep water in the refrigerator for drinking and cooking. If discolouration or sediment is noticed, you are advised to run the cold water for 15 minutes to clear the water, if the water does not clear-up residents are encouraged to notify the Operations Department at 613-735-6821 ext. 1409.