

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2006	2005	2004	2003	2002
	4.6%	4.4%	5.4%	7.6%	6.3%
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>					
<p>Notes</p>					
<p>SLC 91 0203 13 Financial Information Return.</p>					

Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
2006	2005	2004	2003	2002	2001
\$2.87	\$2.87	\$2.88	\$2.54	\$2.40	\$2.52
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>					
<p>Notes</p>					
<p>SLC 91 1101 13 Financial Information Return.</p>					

Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$324.96	\$296.31	\$582.39	\$495.80	\$481.72
<p>Efficiency Measure Operating costs for police services per person.</p> <p>Objective Efficient police services.</p>					
Notes					
SLC 91 1202 13 Financial Information Return.					
3.2 VIOLENT CRIME RATE					
	2006	2005	2004	2003	2002
	15.721	11.61	9.94	10.39	13.78
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
Notes					
SLC 92 1258 07 Financial Information Return.					
3.3 PROPERTY CRIME RATE					
	2006	2005	2004	2003	2002
	55.276	62.91	43.33	47.88	45.03
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
Notes					
SLC 92 1259 07 Financial Information Return.					

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3.4 TOTAL CRIME RATE					
	2006	2005	2004	2003	2002
	89.591	89.61	91.66	92.76	108.62
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p>Objective Safe communities.</p>					
<p>Notes</p>					
<p>SLC 92 1263 07 Financial Information Return.</p>					
3.5 YOUTH CRIME RATE					
	2006	2005	2004	2003	2002
	18.286	44.86	89.09	36.04	61.06
<p>Effectiveness Measure Number of youths charged per 1,000 youths.</p> <p>Objective Safe communities.</p>					
<p>Notes</p>					
<p>SLC 92 1264 07 Financial Information Return.</p>					

Roads

4.1 PAVED ROADS – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$7,351.85	\$7,266.15	\$7,142.04	\$6,763.58	\$7,065.36
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>					
Notes					
SLC 91 2105 13 Financial Information Return.					
4.2 UNPAVED ROADS – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$8,369.50	\$5,472.33	\$5,129.33	\$4,878.00	\$5,088.67
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p>					
Notes					
SLC 91 2106 13 Financial Information Return.					
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$3,138.83	\$2,627.18	\$2,936.85	\$2,388.46	\$2,213.69
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p>					
Notes					
SLC 91 2203 13 Financial Information Return.					

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4.4 ADEQUACY OF PAVED ROADS					
	2006	2005	2004	2003	2002
	57%	55%	55%	63.7%	63.7%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
<p>Notes</p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					
4.5 WINTER EVENT RESPONSES					
2006	2005	2004	2003	2002	2001
100.0%	78.3%	78.3%	85.1%	95.4%	100.0%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined road maintenance standards.</p> <p>Objective Appropriate response to winter storm events.</p>					
<p>Notes</p>					
<p>SLC 92 2251 07 Financial Information Return.</p>					

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY					
2006	2005	2004	2003	2002	2001
N/A	N/A	N/A	N/A	N/A	N/A
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>					
<p>Notes</p>					
SLC 91 2301 13 Financial Information Return.					
5.2 CONVENTIONAL TRANSIT RIDERSHIP					
2006	2005	2004	2003	2002	2001
N/A	N/A	N/A	N/A	N/A	N/A
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>					
<p>Notes</p>					
SLC 92 2351 07 Financial Information Return.					

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY					
	2006	2005	2004	2003	
	\$5,615.25	\$3,708.17	\$3,653.31	\$3,442.69	
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p>					
<p>Notes</p>					
<p>A change in the calculation of the number of kilometres of wastewater pipe means comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>					
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$105.91	\$144.14	\$147.27	\$147.05	\$159.26
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>					
<p>Notes</p>					
<p>One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3104 13 Financial Information Return.</p>					
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$194.85	\$255.40	\$271.04	\$254.61	\$235.44

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Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes

One megalitre equals 1,000,000 litres or 1,000 cubic metres.
SLC 91 3105 13 Financial Information Return.

6.4 WASTEWATER MAIN BACKUPS

	2006	2005	2004	2003	2002
	4.7619	1.0526	4.2105	15.79	3.55

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3154 07 Financial Information Return.

6.5 WASTEWATER BYPASSES TREATMENT

	2006	2005	2004	2003	2002
	0.003%	0.002%	0.012%	0.125%	0.000%

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3155 07 Financial Information Return.

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY					
	2006	2005	2004	2003	
	\$1,203.82	\$1,395.85	\$1,484.57	\$873.19	
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>					
<p>Notes</p>					
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3203 13 Financial Information Return.</p>					
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY					
	2006	2005	2004	2003	
	N/A	N/A	N/A	N/A	
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>					
<p>Notes</p>					
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3204 13 Financial Information Return.</p>					

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$243.89	\$214.65	\$232.41	\$223.74	\$186.22
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p>					
<p>Notes</p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>					
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
	2006	2005	2004	2003	
	\$4,846.64	\$ 5,690.70	\$ 4,874.31	\$2,579.63	
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>					
<p>Notes</p>					
<p>Change in calculation means comparison not possible with earlier years unless results for earlier years are recast. SLC 91 3306 13 Financial Information Return.</p>					
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$410.24	\$383.64	\$385.64	\$339.76	\$275.58
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p>					
<p>Notes</p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>					

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8.4 BOIL WATER ADVISORIES					
	2006	2005	2004	2003	2002
	0.0000	0.0000	0.0000	0.0004	0.0000
<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p>					
Notes					
SLC 92 3355 07 Financial Information Return.					
8.5 BREAKS IN WATER MAINS					
	2006	2005	2004	2003	2002
	8.5470	20.6186	11.3402	13.40	11.34
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>					
Notes					
SLC 92 3356 07 Financial Information Return.					

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$211.78	\$502.55	\$247.19	\$281.83	\$247.50
<p>Efficiency Measure Operating costs for garbage collection per tonne.</p> <p>Objective Efficient municipal garbage collection services.</p>					
<p>Notes</p>					
SLC 91 3402 13 Financial Information Return.					
9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$367.09	\$232.72	\$110.18	\$110.10	\$96.46
<p>Efficiency Measure Operating costs for garbage disposal per tonne.</p> <p>Objective Efficient municipal garbage disposal services.</p>					
<p>Notes</p>					
SLC 91 3502 13 Financial Information Return.					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$2.98	N/A	N/A	N/A	N/A
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>					
<p>Notes</p>					
SLC 91 3602 13 Financial Information Return.					

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$373.33	N/A	N/A	N/A	N/A
<p>Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne.</p> <p>Objective Efficient municipal solid waste management (Integrated System).</p>					
Notes					
SLC 91 3603 13 Financial Information Return.					
9.5 COMPLAINTS — COLLECTION OF SOLID WASTE AND RECYCLED MATERIALS					
	2006	2005	2004	2003	2002
	15.706	18.847	23.6072	29.92	25.17
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>					
Notes					
SLC 92 3452 07 Financial Information Return.					

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9.6 NUMBER OF SOLID WASTE MANAGEMENT SITES					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	

Effectiveness Measure

Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE					
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Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2006	Days 2005	Days 2004	Days 2003	Days 2002
	N/A	N/A	N/A	N/A	N/A

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Financial Information Return.
Days: SLC 92 3553 07 to SLC 92 3560 07 Financial Information Return.

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9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
Notes					
SLC 92 3655 07 Financial Information Return.					
9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)					
	2006	2005	2004	2003	2002
	56.4%	53.5%	55.3%	35.8%	52.9%
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial, Commercial, Institutional tonnage.)</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
Notes					
SLC 92 3656 07 Financial Information Return.					

Land Use Planning

10.1 LOCATION OF NEW DEVELOPMENT					
	2006	2005	2004	2003	2002
	100.0%	100.0%	90.9%	0.0%	0.0%
<p>Effectiveness Measure Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.</p> <p>Objective New lot creation is occurring in settlement areas.</p>					
<p>Notes</p>					
SLC 92 8154 07 Financial Information Return.					
10.2 PRESERVATION OF AGRICULTURAL LAND DURING 2005					
	2006	2005	2004	2003	2002
	0.0%	0.0%	0.0%	0.0%	0.0%
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during 2005.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8163 07 Financial Information Return.					
10.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000					
	2006	2005	2004	2003	2002
	0.0%	0.0%	0.0%	0.0%	0.0%
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8164 07 Financial Information Return.					

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10.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2006					
	2006	2005	2004	2003	2002
	0	0	0	0	0
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2006.</p> <p>Objective Preservation of agricultural land.</p>					
Notes					
SLC 92 8165 07 Financial Information Return.					
10.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
	2006	2005	2004	2003	2002
	0	0	0	0	0
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.</p> <p>Objective Preservation of agricultural land.</p>					
Notes					
SLC 92 8166 07 Financial Information Return.					

Parks and Recreation

11.1 PARKS – EFFICIENCY	
	2006
	\$28.43
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p>	
<p>Notes</p>	
<p>SLC 91 7102 13 Financial Information Return.</p>	
11.2 RECREATION PROGRAMS – EFFICIENCY	
	2006
	\$27.95
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>	
<p>Notes</p>	
<p>SLC 91 7202 13 Financial Information Return.</p>	
11.3 RECREATION FACILITIES – EFFICIENCY	
	2006
	\$73.00
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>	
<p>Notes</p>	
<p>SLC 91 7303 13 Financial Information Return.</p>	

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11.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES – EFFICIENCY	
	2006
	\$129.38
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p>	
<p>Notes</p>	
<p>SLC 91 7304 13 Financial Information Return.</p>	
11.5 TRAILS – EFFECTIVENESS	
	2006
	0.144
<p>Effectiveness Measure Total kilometres of trails per 1,000 persons.</p> <p>Objective Trails provide recreation opportunities.</p>	
<p>Notes</p>	
<p>SLC 92 7152 07 Financial Information Return.</p>	
11.6 OPEN SPACE – EFFECTIVENESS	
	2006
	4.307
<p>Effectiveness Measure Hectares of open spaces per 1,000 persons.</p> <p>Objective Open space is adequate for population.</p>	
<p>Notes</p>	
<p>SLC 92 7155 07 Financial Information Return.</p>	

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11.7 PARTICIPANT HOURS FOR RECREATION PROGRAMS – EFFECTIVENESS	
	2006
	595.836
<p>Effectiveness Measure Total participant hours for recreation programs per 1,000 persons.</p> <p>Objective Recreation programs serve needs of residents.</p>	
<p>Notes</p>	
SLC 92 7255 07 Financial Information Return.	
11.8 INDOOR RECREATION FACILITIES – EFFECTIVENESS	
	2006
	669.993
<p>Effectiveness Measure Square metres of indoor recreation facilities per 1,000 persons (municipally owned).</p> <p>Objective Recreation facility space is adequate for population.</p>	
<p>Notes</p>	
SLC 92 7356 07 Financial Information Return.	
11.9 OUTDOOR RECREATION FACILITY SPACE – EFFECTIVENESS	
	2006
	1,100.646
<p>Effectiveness Measure Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).</p> <p>Objective Recreation facility space is adequate for population.</p>	
<p>Notes</p>	
SLC 92 7359 07 Financial Information Return.	

Library Services

12.1 LIBRARY COSTS PER PERSON – EFFICIENCY	
	2006
	\$25.34
<p>Efficiency Measure Operating costs for library services per person.</p> <p>Objective Efficient library services.</p>	
<p>Notes</p>	
<p>SLC 91 7403 13 Financial Information Return.</p>	
12.2 LIBRARY COSTS PER USE – EFFICIENCY	
	2006
	\$1.11
<p>Efficiency Measure Operating costs for library services per use.</p> <p>Objective Efficient library services.</p>	
<p>Notes</p>	
<p>SLC 91 7404 13 Financial Information Return.</p>	

11.3 LIBRARY USES

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	2006	2005	2004		
	29.35	N/A	N/A		

Effectiveness Measure

Library uses per person.

Objective

Increased use of library services.

Notes & Key Factors for Understanding Results

SLC 92 7460 07 Financial Information Return.

11.4 ELECTRONIC LIBRARY USES

	2006	2005	2004		
	9%	N/A	N/A		

Effectiveness Measure

Electronic library uses as a percentage of total library uses.

Objective

Increased use of library services.

Notes & Key Factors for Understanding Results

SLC 92 7461 07 Financial Information Return.

11.5 NON-ELECTRONIC LIBRARY USES

	2006	2005	2004		
	91%	N/A	N/A		

Effectiveness Measure

Non-electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes & Key Factors for Understanding Results

SLC 92 7462 07 Financial Information Return.